# BEFORE THE INSURANCE COMMISSIONER FOR THE STATE OF ARKANSAS

ARKANSAS INSURANCE DEPARTMENT PETITIONER	)		
VS.	)	AID NO. 2020-	14
WHITTNEY WHEELER RESPONDENT	)	AID NO. 2020	
NPN 17512713	)		

## REVOCATION ORDER

On this day, the matter of the producer's license of Whittney Wheeler ("Respondent") came before Allen Kerr, Arkansas Insurance Commissioner ("Commissioner"). A hearing was held on August 27, 2019, in the First Floor Hearing Room of the Arkansas Insurance Department ("Department") pursuant to the Notice of Hearing dated August 7, 2019. The hearing was held before Russ Galbraith, Chief Deputy Commissioner and Hearing Officer ("Hearing Officer") pursuant to his appointment by the Commissioner in accordance with Ark. Code Ann. § 23-61-103(e)(1). The Department was represented by Gray Allen Turner, Associate Counsel. The Respondent did not appear.

#### FINDINGS OF FACT

1. Respondent holds an Arkansas non-resident producer license, NPN 17512713.

- 2. Respondent is a resident of Texas.
- 3. Respondent was terminated for cause by an insurer for allegedly providing false information to allow customers to receive discounts to their premiums.
- 4. Respondent failed to respond to written inquiries sent April 15, 2019, from the Department sent by regular and certified mail to her last known address reported to the Department.
- 5. Respondent's non-resident North Dakota insurance producer license has been revoked for failure to respond.

#### CONCLUSIONS OF LAW

- 1. The Commissioner of Insurance has jurisdiction pursuant to the Arkansas Insurance Code, specifically Ark. Code Ann. §§ 23-60-101, et seq.
- 2. Ark. Code Ann. § 23-64-512(a)(13) requires a producer to provide a written response after receipt of a written inquiry from the Department.

  Respondent's failure to respond was a violation of § 23-64-512(a)(13).
- 3. Pursuant to Ark Code Ann. § 23-64-512(a)(9), the Commissioner may revoke an insurance producer license when any other state denies, suspends, or revokes that state's producer license.

## RECOMMENDATION OF HEARING OFFICER

WHEREFORE, upon consideration of the evidence of record and the foregoing Findings of Fact and Conclusions of Law, the Hearing officer recommends the following:

- 1. That the Arkansas non-resident insurance producer license of the Respondent be revoked.
- 2. That following the expiration of three (3) years from the date of this order, the Respondent may apply to reinstate her license in accordance with the provisions of Ark. Code Ann. § 23-64-217(b).

Russ Galbraith Hearing Officer

## **CERTIFICATION**

I, Allen Kerr, Insurance Commissioner for the State of Arkansas, do hereby certify that the above Findings of Fact, Conclusions of Law, and Recommendation of the Hearing Officer were made by and under my authority and supervision by Russ Galbraith, Hearing Officer in this proceeding. I hereby adopt the Hearing Officer's Findings of Fact, Conclusions of Law and Recommendation in full, as set forth herein.

THEREFORE, it is hereby ORDERED that the Arkansas non-resident producer license of Whittney Wheeler, NPN 17512713 is revoked.

IT IS SO ORDERED THIS \_\_\_\_\_ DAY OF J.

DAY OF JANUARY 2020.

ALLEN KERR

INSURANCE COMMISIONER

STATE OF ARKANSAS